

## How to order your medication



Your GP will ask you where your preferred pharmacy is, this will be recorded on your medical records. When you order a prescription, your medication will go to your nominated pharmacy automatically.

### **1. How do I order my prescription?**

- NHS App – easy to download and access
- [www.hungerfordsurgery.co.uk](http://www.hungerfordsurgery.co.uk) – Find “Request medication” online form
- Tick the items you require on your repeat prescription slip (usually given to you at the time of collecting previous medication) drop it into the surgery during our opening hours or use our repeat prescription box on the wall at the entrance of the building during evenings and weekends
- Come into the surgery and complete one of our forms at reception
- Log onto Online Services via our website – you can request access by calling the surgery on 01488 682507



### **2. How much time do I need to allow?**

The surgery requires 2 working days to issue and send a prescription, please check with your nominated pharmacy for approximate waiting times for dispensing. We would usually recommend requesting 5-7 days before you run out of medication.

### **3. Where can I collect from?**

You can go to any pharmacy of your choice but below is a list of the pharmacies most local to us:

- Boots Hungerford
- Boots Newbury (High street store and retail park available)
- Boots Marlborough
- Graham Jones Pharmacy Lambourn
- Tesco Superstore at Pinchington Lane
- Wash Common Pharmacy
- Kennet Pharmacy Marlborough

There are also online based companies available such as Pharmacy2u or Pill time

**It is worth popping in or calling your chosen pharmacy to ask for their waiting times, delivery services and any other questions you have.**

**Unfortunately, as a surgery, we have very little control over how long it takes to dispense medication once we have sent it.**

**If you have any queries regarding your medication, please call to speak with one of our experienced pharmacy technicians between 2pm and 5pm who will be pleased to help you. 01488 682507 option - 3**